

Your Invoice Explained

Sample Billing Letter

Invoice

A N Other
Other plc
999 Other Street
Othersome
OTHER
ANO ONA

Invoice Number : B-765432
Account Number : 1-12345 ¹
Ref: B-765432 ²
Your Ref :
Date : 27 March 2006 ³
Page : 1 of 1

Code	Description	Qty. ⁹	Price ¹⁰	Value ¹¹
² B-765432	ADSL Home 2000 backbilling ⁴ 27 March 2006 to 27 March 2006 Ref : hostname	1.00	9.95	9.95
	ADSL Home 2000 monthly subscription ⁵ 27 March 2006 to 27 April 2006 ⁶ Ref : hostname	1.00	19.99	19.99
	Broadband hardware fee ⁷ Ref : n/a	1.00	19.99	19.99
	ADSL setup fee ⁸ Ref : hostname	1.00	42.55	42.55
		Total Net		92.48
		VAT at 17.5%		16.18
		Total		£ 108.66

- ¹ **Account Number** – Quote your account number if you need to contact Customer Services. You'll also need to reference this number if you want to update your payment details online.
- ² **Ref** – The reference number is always the same as your invoice number.
- ³ **Date** – The date of your invoice.
- ⁴ **Back Billing** – The cost incurred between your service going live and your invoice being raised. Your first invoice will include a 'back billed' charge to cover your subscription from the date your service went live to the date your billing account was activated. The back billing charge appears on your invoice as a one day cycle.
- ⁵ **Description** – This is a description of the product you have ordered from THUS.
- ⁶ **Invoice Period** – The period for which you are being invoiced.
- ⁷ **Hardware Fee** – If you have ordered additional or optional broadband connection hardware it will appear on your bill here.
- ⁸ **Setup Fee** – On some Demon Broadband accounts there is a setup fee. This is a one-off fee that appears on the invoice as a one day cycle.
- ⁹ **Qty.** – This is the number of products or items you are being billed for.
- ¹⁰ **Price** – This is the price of each item on your invoice, excluding VAT.
- ¹¹ **Value** – This is the total cost of all the products or items you have ordered (Quantity x Price), excluding VAT.

IMPORTANT NOTICE

The explanations and information shown here are intended to help you understand THUS' billing procedures. THUS reserves the right to amend and/or update these procedures at anytime. THUS excludes all and any warranties and conditions of any kind, whether express or implied, provided to you in respect of any explanations and information on the billing procedures.

Prices detailed on the listed invoices are only examples and may not reflect current pricing policies.